

December 25, 2017

To Our Customers Using the Torque Reaction Arm

Thank you for using our products.

Regarding the Torque Reaction Arm for our Electric Screwdriver Brushless delvo DLV30/45/70 Series, we have found that the Brushless delvo A Series and Brushless delvo S Series product cannot be secured properly. We hereby report this fact to you with our sincere apologies.

For this reason, we have prepared a Coupling for the Torque Reaction Arm as a replacement that ensures securing of the Electric Screwdriver. We will provide the Coupling for the Torque Reaction Arm free of charge to customers who use a Torque Reaction Arm already purchased with the Brushless delvo A Series or Brushless delvo S Series product. We apologize for the inconvenience but please call our toll-free number listed in the contact information below.

Note that Torque Reaction Arms shipped after June 27, 2017 come with the Coupling for the Torque Reaction Arm as an accessory. Therefore, those Torque Reaction Arms are excluded from providing a free Coupling for the Torque Reaction Arm.

Sincerely



■ Subject product

Torque Reaction Arm for Electric Screwdriver Brushless delvo DLV30/45/70 Series

■ Contact for this matter

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